



Mortgage Services III, LLC

A Subsidiary of First State Bank Member FDIC

# Modified Correspondents Quick Reference Important Contacts

Posted 2/28/12

## Correspondent Operations Team

Management				
Name	Phone Direct Dial	888.503.7875 Extension	EFax	Email
Todd Carlson, SVP Correspondent Lending	515.661.5473	406	309.807.0822	<a href="mailto:tcarlson@msiloans.biz">tcarlson@msiloans.biz</a>
Karen Frazee, VP Operations Manager	515-661-5472	405	309.664.7084	<a href="mailto:kfrazee@msiloans.biz">kfrazee@msiloans.biz</a>
Customer Care				
Missy Onstot	515.661.5477	410	309.807.0726	<a href="mailto:monstot@msiloans.biz">monstot@msiloans.biz</a>
Karen Vasquez	515.661.5479	412	309.807.0722	<a href="mailto:kvasquez@msiloans.biz">kvasquez@msiloans.biz</a>
Laurie Westhoff	515.963.2513	423	515.963.2523	<a href="mailto:lwesthoff@msiloans.biz">lwesthoff@msiloans.biz</a>
Underwriting				
Kathy Cunningham	515.661.5482	415	309-807-0744	<a href="mailto:kcunningham@msiloans.biz">kcunningham@msiloans.biz</a>
Jason Hasbrouck	515.963.2521	430	515.954.3509	<a href="mailto:jhasbrouck@msiloans.biz">jhasbrouck@msiloans.biz</a>
Lori Otto	515.954.3511	431	515.954.3510	<a href="mailto:lotto@msiloans.biz">lotto@msiloans.biz</a>
Deb Tucker	515.661.5476	409	309.807.0877	<a href="mailto:dtucker@msiloans.biz">dtucker@msiloans.biz</a>

### Important Notes:

Do not send hard copy loan files or loan file documents to the Correspondent Office.  
 Underwriting files should be uploaded to the Web Site,  
 see <http://www.msicorr.com/MSICorrResources.htm> Paperless Submission Tutorial for details.  
 See [Mailing Addresses](#) for help with hard copy files/documents.

MSI provides this Quick Reference for mortgage professionals only.  
 See the MSI Seller Guide for full details prior to selling any loans to MSI.





Mortgage Services III, LLC

A Subsidiary of First State Bank Member FDIC

# Modified Correspondents Quick Reference Important Contacts

## Correspondent Operations Team, Continued

Name	Phone Direct Dial	888.503.7875 Extension	EFax	Email
<b>RESPA Team</b>				
Susan Patton	515.963.2518	428	515.963.2529	<a href="mailto:spatton@msiloans.biz">spatton@msiloans.biz</a>
Deana Taylor	515.661.5468	401	309-807-0843	<a href="mailto:dtaylor@msiloans.biz">dtaylor@msiloans.biz</a>
Kathy VanderBroek	515.963.2512	422	309.807.0828	<a href="mailto:kvanderbroek@msiloans.biz">kvanderbroek@msiloans.biz</a>
<b>Funding Specialist</b>				
Justin Anderson	515.661.5493	420	515.661.5495	<a href="mailto:janderson@msiloans.biz">janderson@msiloans.biz</a>
Tracie Dodge	515.661.5474	407	309.807.4586	<a href="mailto:tdodge@msiloans.biz">tdodge@msiloans.biz</a>
Steve Dooley	515.661.5486	416	515.661.5484	<a href="mailto:sdooley@msiloans.biz">sdooley@msiloans.biz</a>
Jason Hasbrouck	515.963.2521	430	515.954.3509	<a href="mailto:jhasbrouck@msiloans.biz">jhasbrouck@msiloans.biz</a>
Lamar Ingram	515.661.5469	402	309.807.0855	<a href="mailto:lingram@msiloans.biz">lingram@msiloans.biz</a>
Stephanie Johnson	515-661-5478	411	309.807.0729	<a href="mailto:sjohnson@msiloans.biz">sjohnson@msiloans.biz</a>
Sandee Knox	515.661.5475	408	309.664.7083	<a href="mailto:sknox@msiloans.biz">sknox@msiloans.biz</a>
Adam Lueder	515.963.2516	426	515.963.2527	<a href="mailto:alueder@msiloans.biz">alueder@msiloans.biz</a>
Michelle Maclin	515.661.5470	403	309.807.0858	<a href="mailto:mmaclin@msiloans.biz">mmaclin@msiloans.biz</a>
<b>Post Closing Specialist</b>				
Amanda Sonius	515.661.5488	418	515.661.5489	<a href="mailto:asonius@msiloans.biz">asonius@msiloans.biz</a>
Nikki Swinehart	515.661.5487	417	515.661.5622	<a href="mailto:nswinehart@msiloans.biz">nswinehart@msiloans.biz</a>

### Important Notes:

Do **not** send hard copy loan files or loan file documents to the Correspondent Office.  
 Underwriting files should be uploaded to the Web Site,  
 see <http://www.msicorr.com/MSICorrResources.htm> Paperless Submission Tutorial for details.  
 See [Mailing Addresses](#) for help with hard copy files/documents.

MSI provides this Quick Reference for mortgage professionals only.  
 See the MSI Seller Guide for full details prior to selling any loans to MSI.





Mortgage Services III, LLC

A Subsidiary of First State Bank Member FDIC

## Modified Correspondents Quick Reference Important Contacts

### Other Important Numbers and Key Information

Lock Desk – Secondary Market			
Number	EFax	Fax	EMail
888.664.9108 Ask for the Lock Desk	800.866.5427	309.664.9115	<a href="mailto:msipricing@msiloans.biz">msipricing@msiloans.biz</a>
Other MSI Office Locations			
Location	Toll-Free Number	Fax	EMail
Bloomington	888.664.9108	N/A	N/A
Oak Brook	866.471.6303	N/A	N/A

MSI provides this Quick Reference for mortgage professionals only.  
See the MSI Seller Guide for full details prior to selling any loans to MSI.





Mortgage Services III, LLC

A Subsidiary of First State Bank Member FDIC

# Modified Correspondents Quick Reference Important Contacts

## Mailing Addresses

Topic	MSI Address
Property Insurance Mortgage Clause	Mortgage Services III, LLC ISAOA 502 N. Hershey Road Bloomington, IL 61704
Note Endorsement	<b>Pay To The Order Of Mortgage Services III, LLC, Without Recourse,</b> (Correspondent Company Name/typed exactly as shown on the face of the Note) <u>Authorized Signature</u> (Typed Name and Title of Authorized Signer)
<b>Closed Loan Delivery Address</b> Original Notes under Separate Cover Original Deficient Loan Outstanding Conditions	Mortgage Services III, LLC <b>Attn: Correspondent Funding</b> 502 N. Hershey Road Bloomington, IL 61704
Deficient Loan Outstanding Conditions	If the original document is not required, email or fax directly to your Funding Contact.
Payment Remittance Address ✓ Use if forwarding the borrower's payment to MSI ✓ May be used for overnight remittance	Mortgage Services III, LLC 502 N. Hershey Road Bloomington, IL 61704 Loan # _____ <b>Phone: 309.664.9100</b>
<b>Final Documents Delivery</b> ✓ Recorded Mortgage/Deed of Trust ✓ Recorded Assignments ✓ Final Title Policy	Mortgage Services III, LLC <b>Attn: Final Documents</b> 502 N. Hershey Road Bloomington, IL 61704
MIC/LGC/LNG	<b>Email to:</b> <a href="mailto:asonius@msiloans.biz">asonius@msiloans.biz</a>
Goodbye Letter Information ✓ Payment Address	Mortgage Services III, LLC 502 N. Hershey Road Bloomington, IL 61704 Loan # _____ <b>Toll-free Phone: 888.664.9108</b>
Goodbye Letter Information ✓ General Borrower Correspondence	Mortgage Services III, LLC <b>Attn: Customer Service</b> 502 N. Hershey Road Bloomington, IL 61704 <b>Phone: 309.664.9100;</b> <b>Toll Free Phone: 888.664.9108</b>
Payoff Letters	Mortgage Services III, LLC 502 N. Hershey Road Bloomington, IL 61704 <b>Phone: 309.664.9100</b>
<b>Physical Location for Correspondent Lending</b> Used for business correspondence only <b>Do not mail loan files or loan documents to this location!</b>	Mortgage Services III, LLC Correspondent Lending 2570 106 <sup>th</sup> Street, Suite D Urbandale, IA 50322

MSI provides this Quick Reference for mortgage professionals only.  
See the MSI Seller Guide for full details prior to selling any loans to MSI.

